

**Adjustment Bill for Uncollected Long Term Care Insurance Premiums**

The Office of Personnel Management has announced some employees enrolled in the Long Term Care (LTC) insurance program may receive an “adjustment bill” in the next few weeks for premiums which LTC Partners was unable to collect via payroll deduction. A missed premium can happen for various reasons, such as an employee entering into a nonpay status; a paycheck insufficient to cover the premium; or a timing issue with a particular pay period prevented the premium from being deducted through payroll deduction.

Employees will be billed directly for missed premiums. This will not affect current or future premiums -- they will continue to be paid via payroll deduction. The adjustment bills are for past due premiums and payroll cannot make adjustments to an employee’s payroll deduction for any uncollected FLTCIP premiums.

If you receive an adjustment bill and have questions, please call LTC Partners’ Customer Service Center at 1-800-LTC-FEDS (1-800-582-3337) or for hearing impaired TTY 1-800-843-3557, for assistance. LTC customer service representatives are available Monday – Friday from 8 a.m. to 8 p.m., and Saturday, 9 a.m. to 5 p.m. Eastern Standard Time.