PERSONNEL / PAYROLL INTERFACE WORKAROUND

CPMS CONTROL NUMBER:	01-0015

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PROBLEM : **PERSONNEL** ☐ **PAYROLL** ☐

LEGACY ☐ **MODERN** ☒

BOTH ☐

Processing a suspension of a foreign allowance, such as Post Differential, results in a PAY500 transaction with NOA 5ED and the effective date that the authorization began. The system should be flowing the date to which the system is date-tracked (or current date if not date-tracked), but is picking up the entry start date. This results in payroll authorization being ended on or before the actual allowance was authorized.

WORKAROUND: **PERSONNEL** ☒ **PAYROLL** ☐

Solution to the payroll record requires that personnel accomplish two PAY500 regeneration actions. They must be submitted in the exact order provided to make the payroll record whole.

1. Using the erroneous 5ED transaction that was produced by the system: as US FEDERAL HR MANAGER responsibility, select payroll regeneration and the erroneous 5ED transaction for the employee. On screen 1 of the regeneration form, replace the Nature of Action with "5EN" and the effective date with the date the authorization began (or latest restart date). Navigating to the second page of the regeneration screen, change the NOA First value to "5EN" and Dt NOA Eff to the appropriate authorization start date. Save the transaction which will create a PAY500 to restart the authorization at payroll. YOU MUST GO COMPLETELY OUT OF THE PAY500 TRANSACTION AND BACK IN BEFORE GOING TO STEP 2.
2. Following the same steps as in 1, change the NOA back to 5ED and the effective date to the ACTUAL date the allowance is to be suspended. Saving this update will create the REAL suspend action for payroll.

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