

PERSONNEL / PAYROLL INTERFACE WORKAROUND

CPMS CONTROL NUMBER: 04-0001

ISSUE DATE: 7-Jan-04	PR/DAR NO: SCR X9300
RESCIND DATE:	REMEDY NO:

PROBLEM : **PERSONNEL** **PAYROLL**

DCPS will not accept a transaction from a different servicing agency than the employee is in unless it is specific NOACs. One of the reasons this edit was added to DCPS is to prevent employees from separating if a late separation comes in and the employee was already rehired on the same database. DCPS has a system deficiency however, that is causing erroneous rejects when employees transfer from one DD agency to another DD agency with NOAC 5###/7##. These rejects fall to the Personnel Interface Invalid Report (P6606R01) and to the Notifications of Returns to Personnel Report (P6606R03) with error message 3023 EMPLOYEE SERVICED BY A DIFFERENT AGENCY, TRANSACTION NOT PROCESSED. Placeholder SCR X9300 has been established to allow the 5###/7## transactions to process. Although this has been identified as an erroneous reject, transactions fall to the PRO reports to be worked and the procedures are covered in the SF-50 letter, an Official Workaround has been requested to document this specific situation.

WORKAROUND: **PERSONNEL** **PAYROLL**

PERSONNEL: Personnel should notify the payroll office of the actions as they are being done for employees transferring from one DD agency to another DD agency with NOAC 5###/7## by faxing to the Payroll office the SF-50 citing this Workaround Number. Personnel should also identify the correct Servicing Agency since this is not on the SF-50 form.

PAYROLL: The Payroll Office should manually input transactions that erroneously reject for employees that transfer from one DD agency to another DD agency with NOAC 5###/7##. It is imperative to enter ALL changes including the Servicing Agency as shown on the Personnel Interface Invalid Report (P6606R01).

DATE TO DFAS/CPMS: 7-Jan-04

FIX DATE:

PATCH/RELEASENUMBER:

POC: Nelda Smith, PSC-PE