

PERSONNEL / PAYROLL INTERFACE WORKAROUND

CPMS CONTROL NUMBER: 03-0015R

ISSUE DATE: 21-Oct-03

PR/DAR NO:

RESCIND DATE: 2-Dec-03

REMEDY NO: 13979

PROBLEM : **PERSONNEL** **PAYROLL**

When processing a 1##, 5## or 7## action that places an employee on grade retention as of the effective date of the action, the system produces the following erroneous error message upon update to HR:

"The mandatory column PEI_Information (Also knows as Date From) has not been assigned a value".

WORKAROUND: **PERSONNEL** **PAYROLL**

Although personnel enters the missing data into the Person Extra Information area, the personnel system is not recognizing that the data is present. There is no systematic process that will accomplish the action properly.

HR user will prepare a pseudo SF-50 to document the action and fax the action to the servicing payroll center.

Payroll technicians will manually enter the action to ensure the employee is paid correctly.

DATE TO DFAS/CPMS: 13-Oct-03

FIX DATE: 29-Oct-03

PATCH/RELEASE NUMBER: 50.17

POC: Vickie Chanza, CPMS Pay Team