

Subject: All CPF E-mail - AFPC/DPC Call Centers Closed Day After Thanksgiving  
Sent: Monday, November 17, 2003

During this holiday season Air Force families throughout the world will be spending time together. The Air Force Personnel Center (AFPC) Commander has designated 28 Nov 03 as "Family Day" to recognize the importance of the family unit. On this day it is important to offer all AFPC/DPC employees the opportunity to be with their families. Because of this, Benefits and Entitlements Service Team (BEST) Counselors and the Recruitment Service Center employees will be afforded the opportunity to take leave on 28 Nov. Although employees will not have access to Benefit Counselors, they will be able to access the WWW ([www.afpc.randolph.af.mil/dpc/best/menu.htm](http://www.afpc.randolph.af.mil/dpc/best/menu.htm)) and the BEST automated phone system (1-800-997-2378 or commercial 527-2378 within the San Antonio TX area) to conduct any business the automated system allows. In addition, the Recruitment Service Center customer representatives will not be available; however, applicants may access the employment homepage ([www.afpc.randolph.af.mil/afjobs](http://www.afpc.randolph.af.mil/afjobs)) or the automated phone system (external 1-800-699-4473 or internal 1-800-997-2378) to access vacancy announcements, self-nominate, or submit resumes. If calling within the San Antonio TX area, applicants will call commercial 527-2377 (external) and 527-2378 (internal).

We will have a voiced message on the system that will alert employees and applicants right away that counselors and customer representatives are not available.

Acting Chief, Special Operations Division  
AFPC/DPCM