

PERSONNEL / PAYROLL INTERFACE WORKAROUND

CPMS CONTROL NUMBER: 01-0008R

ISSUE DATE: 8-Aug-01	PR/DAR NO:
RESCIND DATE: 11-FEB-2003	REMEDY NO:

PROBLEM : PERSONNEL PAYROLL
 LEGACY MODERN
 BOTH

When a new hire transaction is entered manually the Servicing Agency field will default to a value from the Activity Record. In some cases the defaulted value is not correct causing all subsequent transactions for the employee to return to personnel.

WORKAROUND: PERSONNEL PAYROLL

Always verify and enter the correct Servicing Agency value when entering a transaction through the online new hire screen.

If an existing value is found to be incorrect, the payroll technician must manually correct when notified by the personnel office.

SCR Xx8455

DATE TO DFAS/CPMS: 8-Aug-01

FIX DATE: 15-Dec-02

PATCH/RELEASENUMBER: Release 02-4

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